



THIN CLIENT SOLUTIONS

Computers are able to run centralised "thin client" services to reduce equipment costs

Needs: technical development

1



SERVICES ONLINE

Public bodies coordinate delivery of services over a range of media channels.

Needs: leadership, technical and editorial resources

3



KIOSKS

Kiosks and other systems provide public access to information

Needs: online services

2



CAPACITY BUILDING

Local individuals and groups are offered training and support to help them engage more fully in local projects.

Needs: staff, programme

2



ASSISTIVE TECHNOLOGIES

Technology is designed to ensure usability

Needs: development work.

1



E-PARTICIPATION

E-participation is used to deliver wider social and economic change

Needs: systems, support

2



MULTIMEDIA PROJECTS

People have access to multimedia facilities to develop their own projects.

Needs: facilities, expertise

2

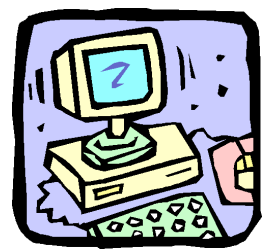


SELF-PUBLISHING SUPPORT

Individuals and groups are offered help in developing weblogs and other forms of self-publishing.

Needs: volunteer or staff expertise.

1



NETWORKED ACTIVISTS

Support for activists with a range of communication tools - email, forums, web - and print

Needs: Co-ordinator, ICT support/training

2



FACE TO FACE NETWORKING

Regular events are organised to help people make new contacts

Needs: organiser

1

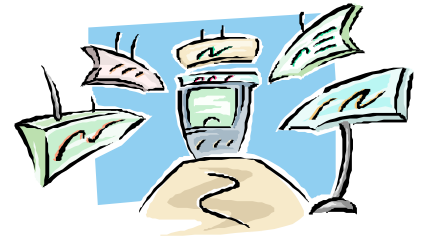


COMMUNITY STORYTELLING

People can use audio, video and web pages to raise issues of personal and community interest in their own words.

Needs: mentors, equipment.

1



CONTENT AGGREGATOR

A specialist search engine and aggregator provides a dynamic shop window for local content - and highlights self-publishing efforts

Needs: major development initiative and maintenance.

2



TELEPHONE SERVICES

Telephone information services complement online systems

Needs: staff

2



"E-RIDERS"

Technical support staff are available to visit groups, organisations and businesses in need of help

Needs: skilled staff and subsidies

3



NON PROFIT SUPPORT

Nonprofit organisations are given help to improve their administration and effectiveness by using technology.

Needs: support programme

2



SHOWCASE AREAS

Resources are concentrated in several neighbourhoods, which then become demonstrators

Needs: community engagement and local management

3



COMMUNITY ACCESS

The project co-ordinates and increase public and community Internet access in a wide range of locations

Needs: staffing, equipment.

2



DIGITAL TELEVISION

Interactive digital television provides information and also community broadcast opportunities for local groups

Needs: Cable or other access, set top boxes, programmes

3

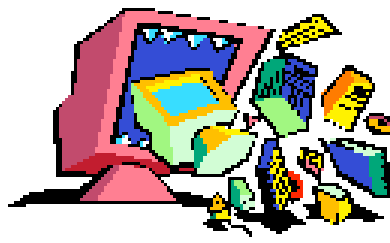


SMALL BUSINESS ONLINE

Support provided for small businesses in using the Internet.

Needs: advisers/partners

2



MEDIA CENTRE

Local centre provides training and support in web design, digital arts, images, video production, community radio etc

Needs: equipment and staff

2



SELL ONLINE SERVICES

Project sells online services to local groups and businesses, including web hosting

Needs: expertise, facilities

2



GROUPS ONLINE

Funding, services and support provided to help community groups and voluntary organisations get online

Needs: online services, support programme

2



WIRELESS BROADBAND

The project manages and develops a wireless broadband system.

Needs: equipment, technical and business skills

2



MOBILES

Mobile phones and PDAs are a major channel for community information and conversation

Needs: Messaging system, co-ordinator.

1



VOLUNTEERS/ MENTORS

Volunteers and mentors help users with technical and other problems.

Needs: organising and support

2



AFTER SCHOOL CLUBS

After-school recreation programmes are developed as part of a package of measures to reduce juvenile crime

Needs: partners, volunteers, ICT room

2



EQUIPMENT HIRE

Hire out laptops, projectors, cameras to paying customers

Needs: marketing, insurance

2



LEADERSHIP TRAINING

Community leadership training linked to programmes in community mapping, advocacy and lobbying skills

Needs: Partners to provide training. ICT room/support

2



ONLINE CENTRES

Online centres for access and learning are at the heart of a digital inclusion programme

Needs: equipment, staff, premises

3



E-LEARNING

Course material and informal learning systems are developed with colleges.

Needs: staff, equipment

3



COMMUNITY RESEARCH

Training courses to help local people use computers and the Net to research local issues for themselves and prepare action plans.

Needs: research trainers, partner input, ICT room, interested activists.

2



JOB SEARCH ONLINE

Setup a job club using the Internet and CV advice/design.

Needs: Trainer/support worker. Links with partners.

2



NETWORK CHAMPIONS

The project recruits, trains and supports a network of people who will champion the use of the Internet.

Needs: Training and support programme, equipment.

2



ONLINE MAPS

Online maps are created with layers for different issues - e.g. safety, environment, cohesion

Needs: research, technical development, access

3



COMMUNITY VIDEO ONLINE

Local people and tech enthusiasts develop online video and discussion forums

Needs: video skills and tech support

2

