



"THIN" COMPUTERS CUT COSTS

Equipment costs for users are kept down by running services centrally, so they can use lower-cost "thin" computers

Needs: technical development

2

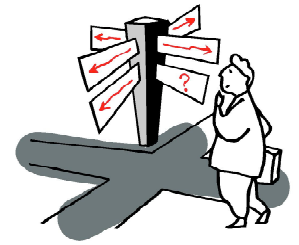


MORE SERVICES ONLINE

Public bodies coordinate delivery of services using a range of media - online, texting, phone.

Needs: leadership, technical and editorial resources

3



INFORMATION KIOSKS

Kiosks and other systems provide public access to information, and limited communication.

Needs: online services, kiosks

2



CAPACITY BUILDING

Local individuals and groups are offered training and support to help them engage more fully in local projects.

Needs: staff, programme

2



EXTRA TECH USABILITY

Technology is designed to make sure that it is usable by all, including those with disabilities

Needs: development work.

1



E-PARTICIPATION

Widespread use of the Internet for community participation helps drive change across public programmes

Needs: systems, support

2



DIY MULTIMEDIA

People have access to multi-media facilities to develop their own projects.

Needs: facilities, expertise

2

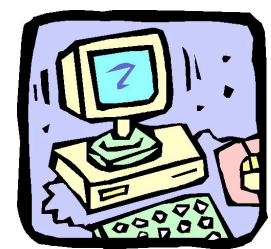


DEVELOP YOUR VOICE

Individuals and groups are offered help in developing their own websites (blogs) and other forms of self-publishing.

Needs: volunteer or staff expertise.

1



UPGRADE ACTIVISTS

Individual activists are helped to network better using new tools - email, forums, web - and print

Needs: Co-ordinator, ICT support/training

2



FACE TO FACE NETWORKING

Regular events are organised to help people make new contacts, and link to online activity.

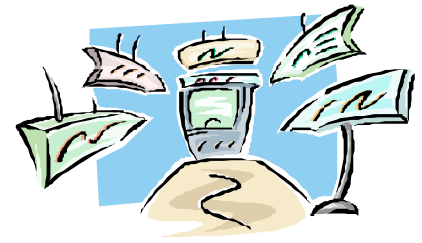
Needs: organiser



COMMUNITY STORYTELLING

Storytelling workshops help people use audio, video and web pages to raise issues of personal and community interest in their own words.

Needs: mentors, equipment.



LOCAL CONTENT ORGANISED

A specialist search engine trawls for local content and creates a dynamic shop window highlighting both services and self-publishing efforts.

Needs: development and maintenance.

1

1

2



NETWORK CHAMPIONS

The project recruits, trains and supports a network of people who will champion the use of the Internet.

Needs: Training and support programme, equipment.



MOBILE TECH SUPPORT

Technical support staff are available to visit groups, organisations and businesses in need of help

Needs: skilled staff and subsidies



UPGRADE ORGANISATIONS

Voluntary organisation and community groups are given help to improve their administration and effectiveness by using technology.

Needs: support programme

2

2

2



SHOWCASE AREAS

Resources are concentrated in several neighbourhoods, which then become demonstrators

Needs: community engagement and local management



COMMUNITY ACCESS

The project co-ordinates and increases Internet access in community centres and other locations

Needs: staffing, equipment.



INTERNET TELEVISION

Interactive digital television provides information and also community broadcast opportunities for local groups. No computers needed for access.

Needs: Cable or other access, set top boxes, programmes

3

2

3



SMALL BUSINESS ONLINE

Support provided for small businesses in using the Internet.

Needs: advisers/partners

2



WIRELESS BROADBAND

The project manages and develops a wireless broadband system so people don't need phone lines for access.

Needs: equipment, technical and business skills

2



FOCUS ON MOBILES

Mobile phones and PDAs are a major channel for community information and conversation

Needs: Messaging system, co-ordinator.

2



COMMUNITY RESEARCH

Training courses are offered to help local people use computers and the Net to research local issues for themselves and prepare action plans.

Needs: research trainers, partner input, ICT room, interested activists.

1



AFTER SCHOOL CLUBS

After-school recreation technology programmes are developed as part of a package of measures to reduce juvenile crime

Needs: partners, volunteers, ICT room

2



COMMUNITY VIDEO ONLINE

Local people and tech enthusiasts develop online video and discussion forums

Needs: video skills and tech support

3



ONLINE MAPS

Online maps are created with layers for different issues - e.g. safety, environment, cohesion

Needs: research, technical development, access

3



JOB SEARCH ONLINE

The project sets up a job club using the Internet and CV advice/design.

Needs: Trainer/support worker. Links with partners.

2



LEARNING ONLINE

Course material and informal learning systems are developed with colleges.

Needs: staff, equipment

2