



### "THIN" COMPUTERS CUT COSTS

Equipment costs for users are kept down by running services centrally, so they can use lower-cost "thin" computers

**Needs:** technical development

2

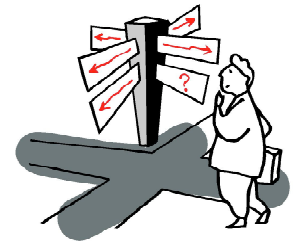


### MORE SERVICES ONLINE

Public bodies coordinate delivery of services using a range of media - online, texting, phone.

**Needs:** leadership, technical and editorial resources

3



### INFORMATION KIOSKS

Kiosks and other systems provide public access to information, and limited communication.

**Needs:** online services, kiosks

2



### CAPACITY BUILDING

Local individuals and groups are offered training and support to help them engage more fully in local projects.

**Needs:** staff, programme

2



### EXTRA TECH USABILITY

Technology is designed to make sure that it is usable by all, including those with disabilities

**Needs:** development work.

1



### E-PARTICIPATION

Widespread use of the Internet for community participation helps drive change across public programmes

**Needs:** systems, support

2



### DIY MULTIMEDIA

People have access to multimedia facilities to develop their own projects.

**Needs:** facilities, expertise

2

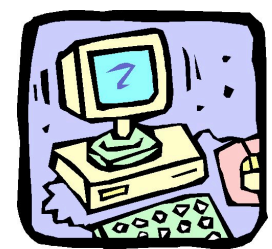


### DEVELOP YOUR VOICE

Individuals and groups are offered help in developing their own websites (blogs) and other forms of self-publishing.

**Needs:** volunteer or staff expertise.

1



### UPGRADE ACTIVISTS

Individual activists are helped to network better using new tools - email, forums, web - and print

**Needs:** Co-ordinator, ICT support/training

2



**FACE TO FACE NETWORKING**

Regular events are organised to help people make new contacts, and link to online activity.

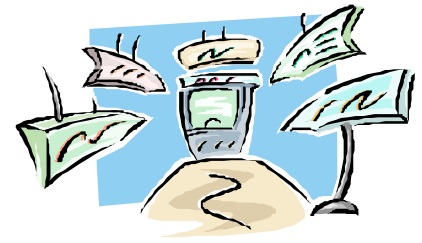
Needs: organiser



**COMMUNITY STORYTELLING**

Storytelling workshops help people use audio, video and web pages to raise issues of personal and community interest in their own words.

Needs: mentors, equipment.



**LOCAL CONTENT ORGANISED**

A specialist search engine trawls for local content and creates a dynamic shop window highlighting both services and self-publishing efforts.

Needs: development and maintenance.

1

1

2



**NETWORK CHAMPIONS**

The project recruits, trains and supports a network of people who will champion the use of the Internet.

Needs: Training and support programme, equipment.



**MOBILE TECH SUPPORT**

Technical support staff are available to visit groups, organisations and businesses in need of help

Needs: skilled staff and subsidies



**UPGRADE ORGANISATIONS**

Voluntary organisation and community groups are given help to improve their administration and effectiveness by using technology.

Needs: support programme

2

2

2



**SHOWCASE AREAS**

Resources are concentrated in several neighbourhoods, which then become demonstrators

Needs: community engagement and local management



**COMMUNITY ACCESS**

The project co-ordinates and increases Internet access in community centres and other locations

Needs: staffing, equipment.



**INTERNET TELEVISION**

Interactive digital television provides information and also community broadcast opportunities for local groups. No computers needed for access.

Needs: Cable or other access, set top boxes, programmes

3

2

3



### SMALL BUSINESS ONLINE

Support provided for small businesses in using the Internet.

**Needs:** advisers/partners

2



### WIRELESS BROADBAND

The project manages and develops a wireless broadband system so people don't need phone lines for access.

**Needs:** equipment, technical and business skills

2



### FOCUS ON MOBILES

Mobile phones and PDAs are a major channel for community information and conversation

**Needs:** Messaging system, co-ordinator.

2



### COMMUNITY RESEARCH

Training courses are offered to help local people use computers and the Net to research local issues for themselves and prepare action plans.

**Needs:** research trainers, partner input, ICT room, interested activists.

1



### AFTER SCHOOL CLUBS

After-school recreation technology programmes are developed as part of a package of measures to reduce juvenile crime

**Needs:** partners, volunteers, ICT room

2



### COMMUNITY VIDEO ONLINE

Local people and tech enthusiasts develop online video and discussion forums

**Needs:** video skills and tech support

3



### ONLINE MAPS

Online maps are created with layers for different issues - e.g. safety, environment, cohesion

**Needs:** research, technical development, access

3



### JOB SEARCH ONLINE

The project sets up a job club using the Internet and CV advice/design.

**Needs:** Trainer/support worker. Links with partners.

2



### LEARNING ONLINE

Course material and informal learning systems are developed with colleges.

**Needs:** staff, equipment

2